

# VICTIM SURVEY

1 *Unsatisfied*  
2 *Less than satisfied*  
3 *Satisfied*  
4 *More than satisfied*  
5 *Extremely satisfied*

**Please circle one**

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When you were first contacted by Probation, were you satisfied with  
**1** the information you were given regarding your rights as a victim? **1 2 3 4 5**

Are you satisfied with the opportunity you were given to fully explain  
**2** or express yourself to Probation staff regarding what happened to **1 2 3 4 5**

Did Probation staff explain to your satisfaction how the restitution  
**3** process works? **1 2 3 4 5**

When you called and talked with someone at the Probation  
**4** Department, were you satisfied with the level of professionalism and **1 2 3 4 5**

If the first person you talked to was unable to answer your  
**5** question(s), were they able to direct you to someone who could **1 2 3 4 5**

Overall, how would you rate the contacts you have had with the  
**6** Probation Department? **1 2 3 4 5**

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**7** Comments/Suggestions:

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Please take a moment to fill out this survey and include any suggestions you might have as to how we can improve our services.  
Your input is very valuable to us and we thank you in advance for your help. Please print this survey when completed and mail it back to us at your earlier opportunity.  
If you prefer, this survey may also be faxed to (805) 781-1231